

A SOUL Triumph

The SOUL Record, a pioneering tool to measure 'soft outcomes' in informal learning was launched at a conference attended by over 180 organisations on Thursday 9th February 2006 at the John Innes Centre, Norwich. Developed by a consortium of Norfolk voluntary organisations working with the Research Centre, City College Norwich, the SOUL Record will help voluntary and community groups demonstrate personal development and progress in life-skills achieved by people who use their services. The project is of national importance.

Delegates, who included representatives from throughout the Eastern Region including funding bodies, heard from some of the voluntary organisations who have been involved in the two year Lottery funded project. Jake Eliot, the keynote speaker from the National Performance Improvement Hub said 'outcomes are an important way of demonstrating how your organisation performs. There is a great deal of interest in models which help show the impact of services on the lives of those you work with particularly from funders who want evidence that their money is being well-used.'

The conference was also told that money from Government funded ChangeUp has been secured to promote training in and awareness of The SOUL Record in the Eastern region.

Organisations wanting to use The SOUL Record should contact
The Research Centre at City College Norwich on (01603) 773364.....